



Pangea Office of Attention for Foreign Citizen MANCOMUNIDAD LA VEGA



Special Newsletter March 9, 2022: Ukrainian Crisis

According to data provided by UNHCR, more than 1.5 million people have been forced to leave their homes due to the war and invasion that is currently taking place in Ukraine. It is the fastest growing refugee crisis in Europe since the Second World War, and the majority of people are vulnerable and women with minors in their care. 21,000 people of Ukrainian nationality reside in the Valencian Area, so it is expected that there will soon be a large influx of refugees arriving through the established humanitarian corridors. In this special newsletter you can find useful information addressed both to the refugees who arrive, as well as to the citizens belonging to the host society who want to provide help.

1. Regulations in force

For the first time in history, the European Union has activated Directive 2002/55/EC of the Council of the European Union about the minimum standards for granting temporary protection in the event of a massive influx of displaced persons and on measures to promote an effort between the Member States to host such people and to bear the consequences of their hosting, whereby no limits will be set for the hosting of refugees from the invasion of Ukraine.

The Spanish Secretary of State for Migration has also issued an Informative Note (03/04/2022) modifying measures on the reception of people fleeing the war in Ukraine or who cannot return to this country because of it.



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2. Who can access the International Protection Reception System?

- a) People displaced from Ukraine after February 24, 2022.
- b) People who are residents in Ukraine who were in Spain when the conflict started and have not been able to return to their country.
- c) Both cases include Ukrainian nationals residing in Ukraine and third-country nationals or stateless persons long-term residents in Ukraine, with their families.



3. What requirements are there?

- Lack of financial resources, and meet the rest of the requirements established in the System Management Manual (see full Manual [here](#)).
- To remain in the System, you must be documented as soon as possible, and in any case within a maximum period of three months from arrival, through:
 - Manifestation of willingness to apply for international protection
 - Application for international protection
 - Documentation proving that they are beneficiaries of temporary protection

4. Where and how is International Protection requested?

The current procedure for people with Ukrainian nationality who arrived after the start of the conflict, or people with permanent residence in Ukraine who were in Spain at that time and have not been able to return to their country of origin, is to **register in person at the National Police Stations** without an appointment. This procedure does not yet involve the opening of a file or application for asylum.

5. What information and advice resources exist for the Ukrainian population arriving in the province of Alicante?

- Pangea Offices ([click here](#) to find your nearest office). If you are resident in Mancomunidad la Vega (Redován, San Miguel de Salinas, Algorfa and Jacarilla): 658 79 57 08
- Atlas Service, Tel: 900 404 403 (service in Valencian, Spanish, English, French and Arabic), Email: atlas_alc@cv.gva.es
- PAU (Alicante Platform for Ukraine), Email: mdesantes@gmail.com, <https://pau-alicante-ucrania.org/>
- CEAR Alicante C/ Ramón de Campoamor, s/N, local 1-2, 03550 (Esq. Dr. Severo Ochoa) Phone: 96 564 12 55
- UNHCR, Delegation in the Valencian Community. C/ Huesca, 6-1-1ª 46001 Valencia, Phone: 96 353 51 76, Mail: cvalenciana@eacnur.org

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6. How can Ukrainian children and teenagers without family references be hosted?

The fostering of children and teenagers without a family reference can only be hosted out through the legal channels of the protection system of minors of the Generalitat. No other possibility is contemplated other than this, to guarantee their protection and safety, and thus prevent them from being victims of trafficking mafias. To find more information about Foster Care, [click here](#).



7. How can I contribute to humanitarian help for the Ukrainian people?



If you want to do a financial donation, the Spanish Agency for International Development Cooperation (AECID) has created a complete and updated guide on official aid channels that you can consult by [clicking here](#).



If you want to provide material help, the Local Administrations are organizing the collection and delivery of material through [FVMP](#), you can consult the recommendations in your Town Hall. In addition, the Generalitat Valenciana has set up official collection points in each province, being Alicante in Ciudad de la Luz with hours from 08:00 to 14:00, Plató 5-6, Avinguda de Jean Claude Combaldieu, s/n. Contact for the responsible persons is 606203536 / 610752321, salud@sptcv.net

8. Can I offer accommodation to the Ukrainian population arriving in the Valencian Community?

Yes, the Generalitat Valenciana has opened contact forms where any person or entity that wishes can offer accommodation can list, you can find them here:

- [Citizens](#)
- [Social entities](#)
- [Local entities](#)
- [Organizations and institutions](#)

It's planned that specific reception centers will be set up in strategic points of the national territory, being possible that one of them will be in Alicante, but this is not confirmed officially yet.

Contacto de la Oficina Pangea de Atención a Personas Migradas MLV:



www.mancomunidadlavega.es



pangea@mancomunidadlavega.es



658 79 57 08